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# ***HIREVUE TAKES VENDOR MANAGEMENT TO THE NEXT LEVEL***

*HireVue*

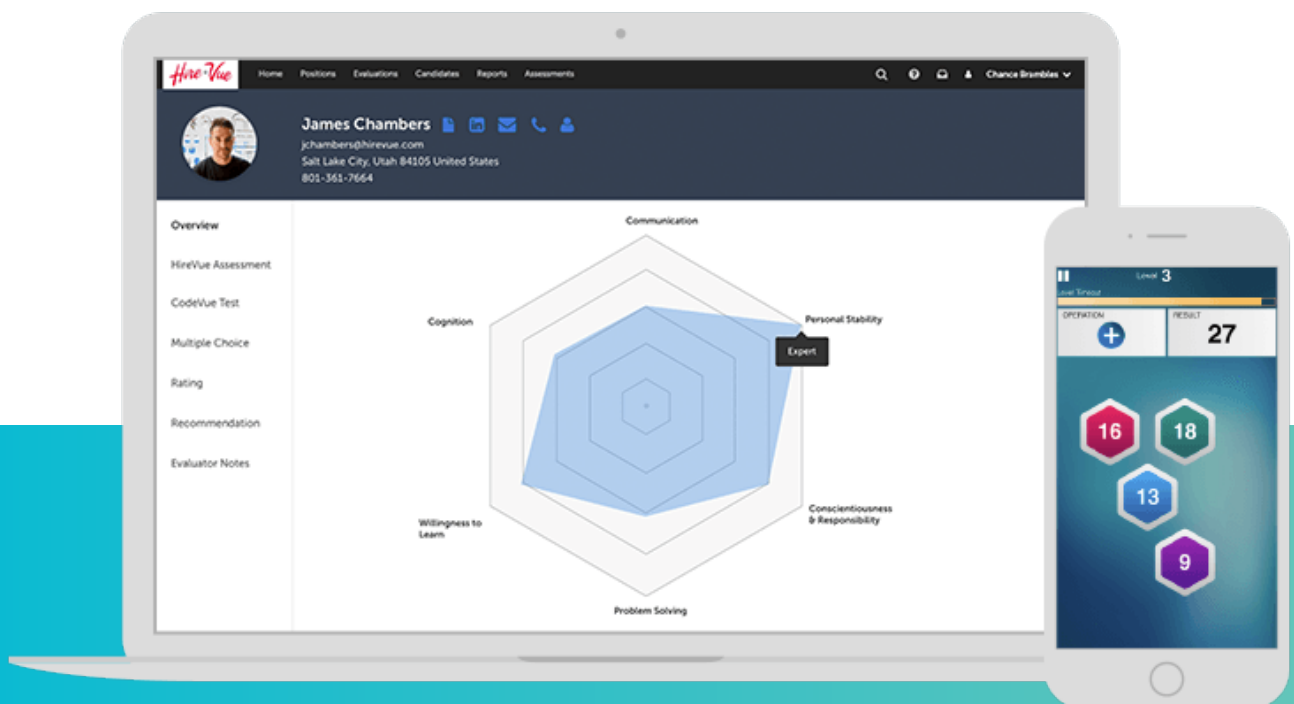


# HIREVUE

BETTER HIRING WITH AI-DRIVEN PREDICTIONS

HireVue is an innovative company based in South Jordan, Utah, that helps companies around the world make better hiring decisions with AI-driven predictive intelligence. Founded in 2004, the HireVue platform creates video and game-based pre-hire assessments to help companies reduce hiring inefficiencies, close the gap between humans and technology in the HR world, and inspire recruiters with AI-driven intelligence. HireVue works with customers and vendors of all sizes of data gathering and information sharing, making information security a top issue across the organization.

Scott Snelgrove joined the HireVue team in August 2017 as the Information Security Compliance Specialist. After more than 13 years in the InfoSec space — with a majority of that time spent doing penetration testing and audits for an assessment firm — keeping information secure is one of Scott’s passions. While HireVue continues to build out its Security Compliance team, Scott is managing the entire security assessment and audit process both on the internal HireVue side as well as responding to external audit questionnaires.



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# THE CHALLENGE

## MANUAL PROCESSES

After a year at HireVue, Scott realized that the team's flat process of manual tracking and reminders through Google Forms and spreadsheets wasn't scalable or efficient in the slightest.

"We were motivated to look for new solutions to optimize the VRM process, add a semblance of automation, and create a centralized mechanism to track vendors, their renewal cadence, and the documentation process," Scott explained. "Ultimately, we wanted to have a single source of truth for the vendor approval process for both internal purposes and in support of compliance efforts when we're asked to show and prove that a vendor has been approved for use by the correct people."

Scott and his team didn't have to look for answers too far from home, and they selected the Whistic platform to manage their vendor security assessments moving forward.

## HIREVUE'S VENDOR RISK PROGRAM REQUIREMENTS

- ▶ SOLUTION OPTIMIZATION
- ▶ DOCUMENT PROCESSING
- ▶ WORKFLOW AUTOMATION
- ▶ CENTRALIZED TRACKING
- ▶ ONE SOURCE OF TRUTH

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# THE SOLUTION

## SCALABILITY

HireVue began its working relationship with Whistic in the Summer of 2018 after comparing the platform to both its existing homegrown vendor management process as well as against other industry offerings.

“While other platforms have reasonable solutions that met the ‘industry standards,’” Scott said, “The cost of doing business was significantly higher than with Whistic. With the new platform, we’re getting a tremendous amount of value at a very reasonable price. It’s also light years ahead of what we had before in terms of a centralized place of authentication.”

The HireVue team selected the Whistic platform to directly address:

Creating a new, efficient vendor security assessment process to both create and send vendor questionnaires as well as respond to incoming assessments.

Developing a centralized repository of authentication data that is accessible only to the stakeholders who need access.

Aggregating InfoSec data and metrics for a more streamlined internal process.

Scott took over the Whistic implementation process in October of 2018 and the team was able to see immediate value. From uploading current vendor data to creating new questionnaires to providing best practices for using the platform, the Whistic team was there to help every step of the way.

**“A lot of the value we’ve seen so far has been from the Whistic team and the experience they have in the space,”** Scott said. **“This is a cutting-edge product in the information security marketplace. We’ve really enjoyed working with a local company and learning how to implement a long-term security strategy.”**

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# THE RESULTS

## SECURITY ALIGNMENT

With the Whistic platform in place, HireVue has been able to centralize the vendor security process and create a level of consistency across vendors that had not been possible before. Additionally, HireVue has achieved:

- ▶ The ability to demonstrate that all vendors are meeting the technical controls of the HireVue compliance team.
- ▶ The assurance that potential and current vendors have gone through the HireVue vetting process and can be trusted with data from both HireVue and its customers.
- ▶ The power to self-audit with the HireVue accounting team to show that all in-use vendors have been assessed at an appropriate level based on the data and services they're engaging with.
- ▶ The real-time access to intuitive score and the ability to know right away if a questionnaire will go through or if there will be issues down the road.

“The high level of assurance and consistency available with Whistic has been amazing,” Scott said. “The level of visibility and transparency we now have with these vendors and our security alignment means we can instantly see how vendors line up, what are baselines and benchmarks are, and how our questionnaires are being managed.”

## LOOKING FORWARD

While Whistic has made HireVue's internal processes more efficient and collaborative, the team is already looking towards the future.

“The platform is definitely intuitive,” Scott said, “And it makes sense to extend this efficiency across more process. I think the next step is to fine tune internal procedures to streamline things like data intake and approval processes. Then, we can take better advantage of the Whistic solution.”

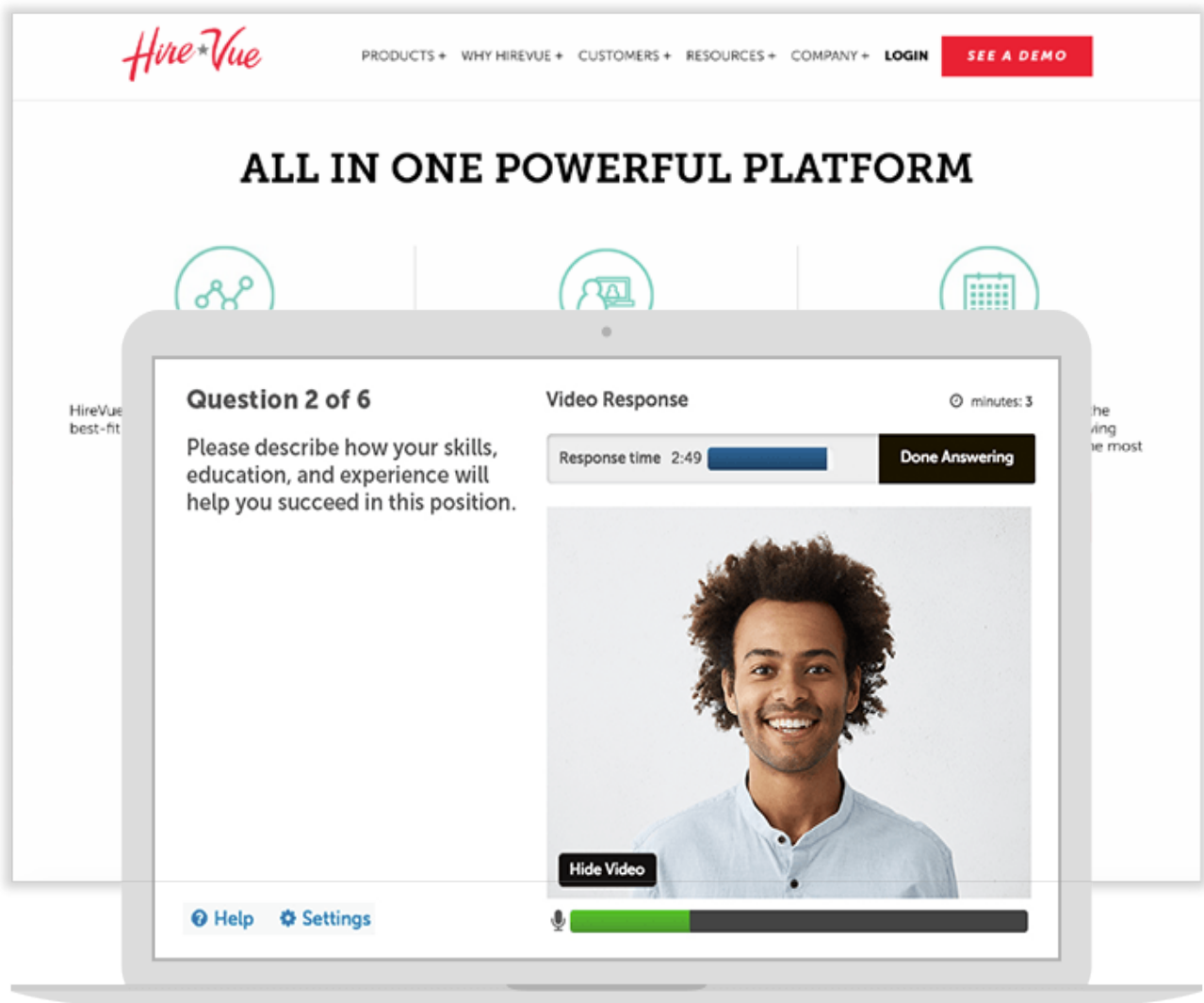
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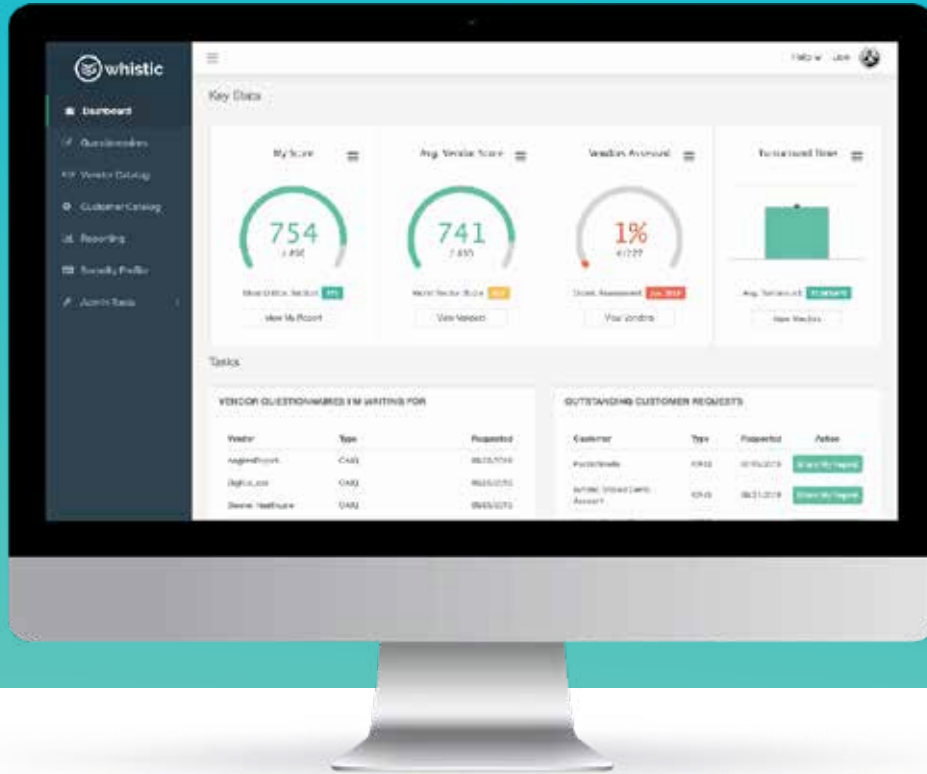
# HIREVUE

## ABOUT

HireVue helps global enterprises gain a competitive advantage in the modern talent marketplace with video interviewing software and assessments. HireVue helps global enterprises gain a competitive advantage in the modern talent marketplace with video interviewing software and assessments.

For more information visit <https://www.hirevue.com/>.





## WHISTIC

### ABOUT US

Located in the heart of the Silicon Slopes in Utah, Whistic is a leading vendor assessment platform built for companies focused on protecting data and proactively managing security reviews. Whistic's automated, streamlined platform reduces the manual, time consuming effort that is typically synonymous with conducting and responding to security questionnaires.

For more information visit <https://www.whistic.com>, read the latest on the Whistic blog or follow Whistic on Twitter @Whistic\_Inc.